

## PROVIDENCE, RHODE ISLAND

Thirteen years ago we began to sell jewelry by mail, from Salem, Mass. For twelve years we were located in that city, or until last fail, when we moved into our new shop in Providence, R.I. Our new shop, pictured above, is 75 feet wide by 200 feet long and contains over an acre of floor space.

Our business has grown rapidly—there has been no two consecutive years during the past seven that our business has n't doubled in volume. It has grown thus rapidly because we have given our customers good values and good service; because we have invariably given them a "square deal"; because we have striven to ment their fullest confidence.

There's only one way to build up a business, and that is upon the base of confidence. Low prices and prompt service alone will not suffice—there must be a desire and a determinatio: to be always fair, always honorable, always mindful of a customer's interests. We aim to have the spirit of good will dominate all our business dealings; our department heads and clerks are instructed to consider the customer first; they are told to handle each order that comes to them just as though it was a personal commission from a friend.

We propose to treat you so well that when you need any one of the ten thousand articles illustrated in our catalog Baird-North Co. will be the first name to enter your mind. This policy has brought our business up to its present magnitude; has enablished our reputation as a liberal, trust vorsity house; has made ours the largest mail order jewelry house in the world.

We believe that we hold the confidence of our customers to a greater degree than any other mercantile establishment in the country. You will better gasp the significance of this when we tell you that since the first of November, the beginning of the unset led financial conditions, we have received a substantial increase in business over the corresponding months of last year. Few are they who have been so signally favored.

We have customers who have bought our goods from the first year of our mail order business. They would not have become permanent patrons if they had n't received full value for their money—if they had n't received courteous and liberal treatment at our hands; in short, if we had n't supplied their needs better than anybody else could.

In our catalog of a year ago we predicted that our moving to Providence meant an alvantage to our customers, in service and in lower prices. Our service has been better than ever before, and in this book you will find hundreds of articles priced lower han in our 1908 catalog. We have reduced the cost of production and also the cost of distribution, and our customers receive the benefit. Again, we have increased the output of our shop — we are this year making several hundred numbers that last year we, for lack of room, were obliged to buy from other manufacturers.

Our prices are at least one-third lower than those of your local jeweler—a comparison will prove this. The reason for our low prices is made clear in thee words, "direct from workshop." By selling our goods direct to the user, we eliminate the jobbe, the wholesaler, and the retailer, and the people appreciate our one-profit plan.

Our goods are right in quality—they are full guaranteed to you. Our prices are low—the money you send us is your money until you have exmined the goods and for thoroughly satisfied with them. If for any reason you are not satisfied, send the goods back to us and we will return your money in full—asking no questions—requiring no explanation. That you are not pleased is reason enough. Goods that have been made to special order or goods that have been engraved cannot be returned.

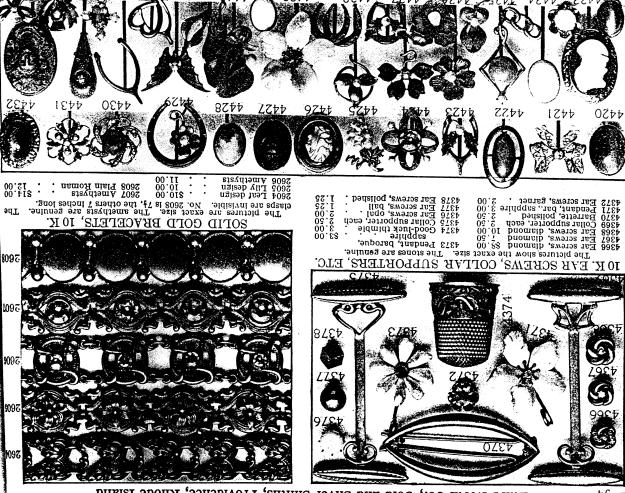
Order early. We, probably more than any other nail order house, strive to make our shipments promptly. Last season a few of our friends were, for the cause beyond our control, disappointed by not receiving their goods in time for Christmas. We that to reduce the number of disappointed customers, and we ask you to cooperate with us by ordering early.

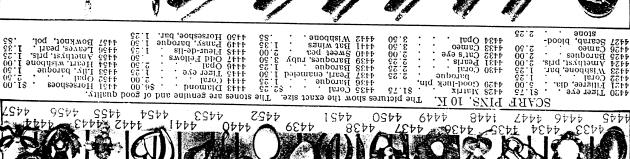
We exercise every precaution that our experience of thirteen years has proven effective or necessary, but we do not expect the time will ever come when we will be able to accurately anticipate the demand for each of the 10,000 articles in our catalog. However, to those of our customers who will order early, there can be no disappointment.

We have tried to make this catalog so valuable that you will be glad to keep it for daily reference. We have tried to make it so attractive that you will show it o your friends and neighbors. Put the book in your bookcase or some convenient place — it will save yo money.

Don't fail to tell us of any change in your address: we remind you, as we know you don't want to miss receiving our catalogs as they are issued. Catalogs re third-class mail matter, and if sent to the wrong address the postmaster cannot forward them to you.

Directions for ordering are given on the last, or and re index is on the inside of the back cover.



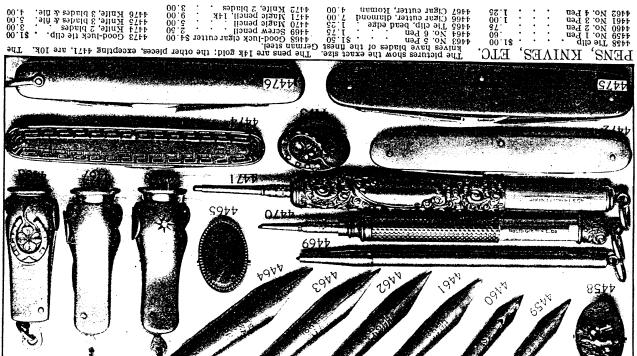


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## THE BAIRD-NORTH FOUNTAIN PENS.

Our special pen proved to be a very popular and a very satisfactory pen.

The last four numbers, 6729, 6730, 6731 and 6732, are self-filling; they have the collapsible rubber sack. This pen can be filled from any ink softly satisfactory pen.

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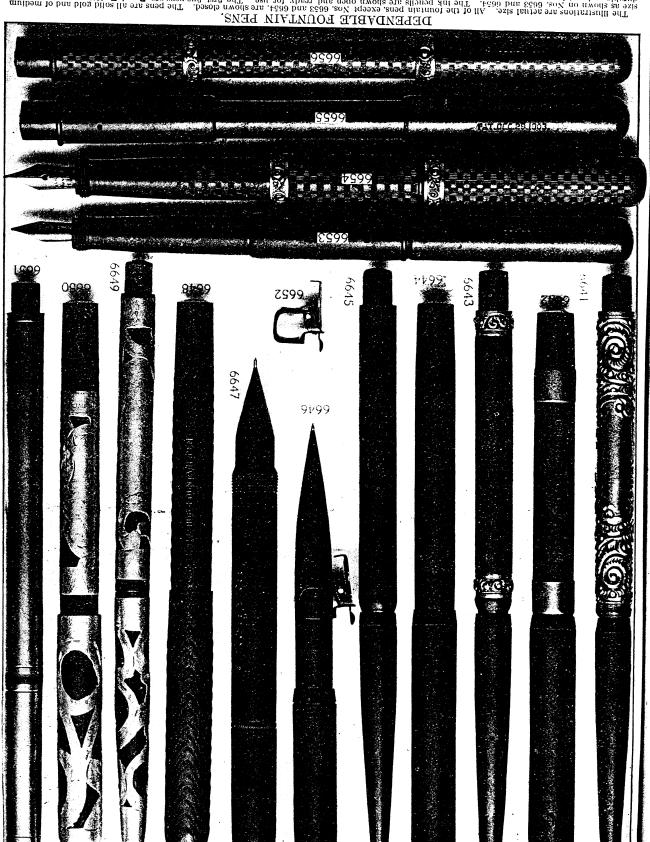
The last four numbers, 6729, 6730, 6731 and 6732, are self-filling; they have the collapsible rubber sack by blowing in the end of the handle. The 6720 Filigree gold mounting . . . \$6.00 6725 Wide gold bands . . . \$2.50 6729 Self-filling, wide gold bands . . . \$2.50

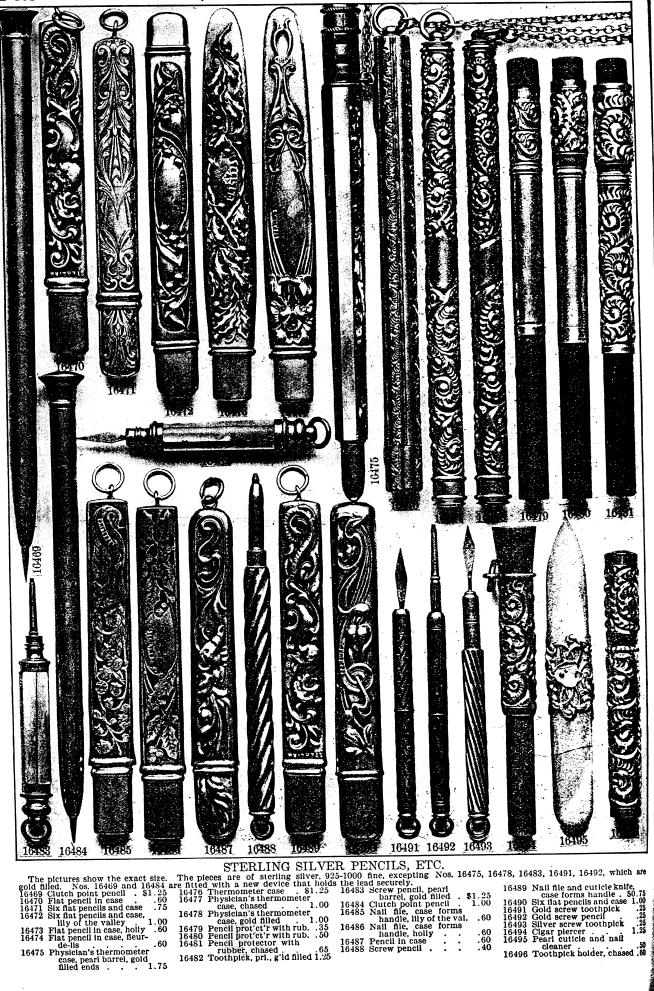
6725 Wide gold bands 6726 Gold bands 6727 Plain barrel 6728 Plain, taper cap 6729 Self-filling, wide gold bands

be done.

There is a general custom among jewelers to include the price of engraving in the price of each article, making it appear that no charge is made for the engraving. Many do not wish engraving, but when the price of the article includes the price of engraving they are obliged to pay for it. As a great many of our customers do not care for engraving, we judge it the only fair way, to price our goods without reference to the engraving, and to make a separate charge for this extra work. Engravers earn from \$4.00 to \$10.00 per day. From this you will readily see that engraving cannot be, and in no case is it, done free. Our method then is the only fair and equitable one.

We do not solicit engraving and prefer not to do it. And should you wish to have your engraving done at home we would be glad to have you do so.





**LENCILS AND PENHOLDERS** 

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